

Please read and acknowledge the following:

## **Commitment to Positive Communication**

At ESPINOZA VEIN INSTITUTE, we believe that respect and courtesy are fundamental to any relationship, including the provider-patient relationship. Therefore, to foster a supportive and positive environment at our workplace, we require **all** interactions, both with our staff and within our patient community, to be free of derogatory, disrespectful or abusive conduct.

To preserve this environment, we are committed to promptly addressing disrespectful or inappropriate behavior, through direct discussions to resolve minor incidents. For any recurring or extreme incidents, we reserve the right to discontinue services or have individuals removed from our premises to protect the well-being of all involved.

We truly value each of our patients and are committed to maintaining a positive and professional atmosphere that everyone appreciates. We believe that with your cooperation, this arrangement will ensure a beneficial experience for everyone.

### **Acknowledgment by Patient**

By signing below, I acknowledge that I have read, understood, and agree to uphold the standards of respect and courtesy outlined above. I understand that ESPINOZA VEIN INSTITUTE is committed to maintaining a positive and safe environment, and I agree to participate in preserving these standards.

**Date:** \_\_\_\_\_

**Patient Printed Name:** \_\_\_\_\_

**Patient Signature:** \_\_\_\_\_

If you have any questions, or concerns or need to discuss your experience, please feel free to reach out to our Practice Manager at 803-626-9075 or at [info@espinozavein.com](mailto:info@espinozavein.com).

Thank you for making Espinoza Vein Institute your preferred vein care provider.